

FHWA provides research, data look-ups and website hosting up services to members and the public.

Research

A limited service is available for people living outside the Perth Metropolitan Area, or those who are unable to visit FHWA premises. A \$20.00 Establishment Service Fee is required to accompany search enquiries. Please email the [FHWA Research Team](#) with details of your research, and a copy of your payment receipt for the Establishment Fee if you pay online. An hourly rate for the research will be applied and advised by the Research Team.

*Two hours free research per year is available for members living more than 500 km from Perth.

For the Research team to effectively help you, please provide as much data as possible about the person/s to be researched. The more information you supply, the greater the chance of some success.

Information you supply should include:

1. **Details of your search request**
2. **Where known, the following information:**
 - Person/s Full Names (Surname and First Names)
 - Date/s of Birth, Death and Marriage
 - Place/s of Birth, Death and Marriage
 - Occupation/s
 - Father's Full Names, Dates of Birth and Death, where Buried
 - Mother's Full Names (nee Surname), Dates of Birth and Death, where Buried
 - Arrival Port/s and Date/s
 - Ship/s name
 - Spouses full Names, Birth and Death dates and Places
 - Children - Full Names and Birth Date/Place
 - Any additional information you can supply
 - AND - any research forms that you have completed already, e.g. pedigree chart/s; family group sheet/s; repositories already searched.

- **Your details**

- Your relationship to the person you are researching
- Your name and address
- Your email address
- Your contact telephone number
- If a FHWA member - your membership number

Research fees

Fees are in Australian Dollars (AUD) and subject to change without notice.

Service fee

A service fee of **\$20.00** is required, and must accompany search enquiries.

Hourly fees

Fees for this service are payable on an hourly basis:

- FHWA Members (please state your membership no.) \$25
- Non-members \$40
- Commercial* \$100 (Contact Research Team for details)

**Any request for FHWA research by an individual or business that is charging a client a fee for the services is considered commercial and should be subject to FHWA's commercial fee. Exceptions include but are not limited to another not-for-profit organisation with objects compatible with FHWA (eg a family history or genealogical society).*

Discretion may be exercised by the Research Team on receipt of applications.

[Pay online here](#)

Data Lookups

The Project Team will provide more detailed information about records held in FHWA public databases.

Look-up fees

This service is free for members.

Non-members will be charged 5\$ per look-up.

Send the completed [Order Form](#) to [Projects](#) . With your receipt if required. Once payment is made the details will be forwarded provided.

[Pay online here](#)

Website hosting

FHWA provides members and former members a facility to host their personal, non-commercial websites. If you wish to use this service please read the [FHWA Website Hosting Terms and Conditions](#) and contact [FHWA Support](#) for more details.

Website hosting fees

Fees are [\\$50 per annum](#) , or [\\$500 for one-off 'In-perpetuity'](#) hosting. [Pay online here.](#)

How to pay for FHWA services

Online payments

You may pay online by selecting the menu item, or click to go to >> [Research Services](#) or
[Web hosting](#)

Manual payments

To apply for this service manually, please email the [FHWA Research Team](#)

Over the counter

Post or pay by cash, cheque or credit card at the front counter at FHWA premises, at:

Unit 5, 48 May Street
Bayswater,
Western Australia

If you need more comprehensive research to be done on your behalf, we suggest that you look at employing the services of a WA based Genealogist.